



# No Surprises Pledge<sup>SM</sup>

**Beyond Polymers. Better Business Solutions.<sup>SM</sup>**

At PolyOne, we are committed to helping you grow your business with safe and environmentally sound solutions. This commitment is exemplified by our **No Surprises Pledge<sup>SM</sup>** which we make to all customers and markets, across the globe.

- You can be confident that, in formulating and manufacturing our materials, we use sustainable practices to provide long-term product viability and sound environmental stewardship.
- You can expect that the materials we produce contain only ingredients that conform to accepted legal and regulatory compliance guidelines.
- You can trust that PolyOne materials meet the rigorous quality and safety management standards required across the globe.
- You can be certain that PolyOne meets or exceeds the material safety data reporting requirements of your country or region.
- When you choose PolyOne, you can be confident our products will help you meet or exceed today's stringent compliance standards.





**“REGARDING RAW MATERIALS”**  
**Beyond Polymers. Better Business Solutions.<sup>SM</sup>**

At PolyOne, we want our customers to be 100% confident that the solutions we deliver are safe and environmentally sound.

Below are answers to some of the more “Frequently Asked Questions” regarding the raw materials used in our products. The answers hold true for all our customers and markets, across the globe.

**1. How can customers be sure that PolyOne’s products are safe?**

*We take our commitment to providing safe products to our customers (and our customers’ customers) very seriously. This is why, when formulating and manufacturing our materials, we use sustainable practices to provide long-term product viability and sound environmental stewardship. Furthermore, this is why we meet or exceed the various material safety data reporting requirements around the world.*

**2. How does PolyOne approach the inclusion and handling of raw materials in its products?**

*At PolyOne, it is the responsibility of each employee to practice responsible and ethical product stewardship on a daily basis. Our business processes are safe for customers, the environment and the public – and we operate in a manner that provides a safe and healthy work environment for employees. We hold ourselves to one consistent standard of ethical conduct on a global basis.*

**3. How does PolyOne screen the raw materials it uses in its solutions?**

*Consistent with our No Surprises Pledge, we have “checks and balances” in place to confirm our materials contain only ingredients that conform to accepted legal and regulatory compliance guidelines. For example, raw materials are reviewed for chemical inventory compliance in the country of use. Likewise, each facility evaluates new chemicals to provide for safe use and handling.*

**4. Are PolyOne products safe for children?**

*Safety and health are our highest corporate priority. We actively seek to develop and use new and modified raw materials and products integrating environmental, health and safety aspects into the product design, promoting safe handling throughout the manufacturing, transportation, storage, end-use, recycling and eventual disposal. Sustainable management of our products demonstrates our commitment to human health, as well as to the environment.*



**5. How stringently do you comply with accepted industry standards and regulatory guidelines?**

*Very stringently. We go to great lengths to conduct our business to comply with customer requirements, applicable regulatory requirements and industry standards – and act in a responsible manner to protect our employees, customers and the communities in which we operate.*